

Hostage/Crisis Incident First Responder

“Verbal Containment”

From the onset, throughout the first hour always proves to be the most chaotic and potentially dangerous timeframe involving any hostage, crisis or barricade situation. Emotions create a volatile situation and the risk of death or serious injury to all persons involved is extremely high. Although many police departments’ have no clear protocol in place, or either advocate procedures that advise delaying contact until the arrival of SWAT or Negotiators, the FBI advocates making prompt contact into the crisis site in order to achieve “Verbal Containment.”

“Verbal Containment” is defined as quickly beginning some form of communication into a crisis site, or with a hostage taker or barricaded individual, in order to prevent them from committing other acts of violence, harming hostages, formulating plans to attack the police, fortifying the crisis site and to begin the portraying of a calm and professional police presence.

The 8 hour First Responder Course (SCCJA Course Number E4137) outlines the critical need for immediate contact into the crisis site and teaches **all levels of First Responders from Dispatch Personnel to First Line Supervisors**, the skills needed to maintain a sense of order prior to the arrival of Negotiators and SWAT.

Instruction Points include:

- Incident and Threat Assessment
- Understanding Hostage/Non Hostage
- Definition of “Crisis”
- Active Listening Skills
- Dealing with Deadlines/Demands
- Suicidal Ideology and “Suicide by Cop” concerns
- Intelligence Gathering
- Actual Case Study of a Hostage Taking

This class will provide valuable information for all levels of First Responders. The SCLEOA views this issue to be so critical that the class will be offered at three different locations and times throughout our state. Register now to take advantage of this class...**SPACE IS LIMITED TO THE FIRST 50 APPLICANTS.** The dates and locations are as follows:

| <u>Date:</u> | <u>Time:</u> | <u>Location:</u> |
|---------------------|---------------------|---|
| February 11, 2010 | 8:00am – 5:00pm | West Columbia Police Department New Brookland Room |
| February 26, 2010 | 8:00am – 5:00pm | Myrtle Beach Police Department- Training Annex |
| March 18, 2010 | 8:00am – 5:00pm | Greer Police Dept. (Limited to 35 Applicants) |

Member Cost: \$20.00

Non-Member Cost: \$50.00

***Non-Member Rate Includes SCLEOA Membership until July 2010**

Lieutenant Scottie R. Frier

Presenter Biography

Lieutenant Scottie Frier currently serves as the Deputy Commander of the Investigations Unit within the Lexington County Sheriff's Department in South Carolina. This unit consists of Major Violent Crimes Detectives, Law Enforcement Victims' Advocates, CSI Detectives, AFIS Fingerprint Technicians and the Forensic Drug Lab. Lieutenant Frier began his law enforcement career with the City of Clemson Police Department in 1985 before being hired with Lexington County in 1987.

Lieutenant Frier also serves as the Deputy Commander and Training Coordinator for the Lexington County Crisis Negotiations Unit. This unit consists of two teams of officers specifically trained in the area of non-violent crisis resolutions. Lieutenant Frier has been a member of this unit since 1997 after completion of the South Carolina Department of Corrections Situation Control Training Class, and has conducted multiple law enforcement crisis negotiations.

In January of 2008, Lieutenant Frier attended the FBI National Crisis Negotiators Course held in Quantico, Virginia as a domestic law enforcement representative.

Lieutenant Frier is a certified instructor through the South Carolina Criminal Justice Academy, and has provided several areas of instruction relating to crisis negotiations for law enforcement negotiators, first responders, patrol officers, State Crisis Negotiations Associations, and communications personnel. Lieutenant Frier has also authored lesson plans certified through the South Carolina Academy.

Lieutenant Frier has also had an article published in a national law enforcement magazine regarding a piece written on First Responder to Crisis Negotiations. (Law Officer Magazine, September 2007, Volume 3 Issue 9 Pg. 44)

Registration Form

Hostage/Crisis Incident First Responder "Verbal Containment"

Please check which class you wish to attend:

___ West Columbia Police Department – February 11, 2010

___ Myrtle Beach Police Department – February 26, 2010

___ Greer Police Department – March 18, 2010

Please complete a separate REGISTRATION FORM for each participant. This form may be duplicated.

Rank/Title and Name: _____

Agency: _____

City, State, Zip: _____

Participant's e-mail address: _____

Participant's phone #: _____

Agency Contact: _____

Phone #: _____ Fax: _____

E-mail: _____

REGISTRATION CANNOT BE CONFIRMED WITHOUT A CHECK OR CREDIT CARD
Purchase Orders Cannot be Accepted

Enclosed is Check # _____ Amount: _____

Check must be made payable to:

South Carolina Law Enforcement Officers' Association (SCLEOA)
Federal I.D. # 57-0403293

1. Mail Check and REGISTRATION FORM to:

SCLEOA
P.O. Box 210709, Columbia, SC 29221-0709
Attention: Megan Tyler

2. Credit Cards: Fax REGISTRATION FORM with Credit Card Information to:

SCLEOA
Attention: Megan Tyler
Fax - 803.781.9208
or mail to above address

Please Circle Credit Card Type: Visa MasterCard Discover

Card Number: _____

Cardholder's Full Name: _____ Exp. Date: _____

3. Cancellation Policy: Fee is fully refundable up to 4 business days before the class. Substitutions may be made anytime prior to the class. No-shows are liable for the entire fee. Credit card charges and checks will be processed by SCLEOA 4 business days prior to the class.
4. Confirmation, required for admittance to the class, will be e-mailed to each participant within 2 days following the registration deadline.
5. Use Registration Form as Invoice. No other invoice will be issued.
6. Questions regarding Registration may be directed to:

Megan Tyler
SCLEOA
803.781.5913 or 800.922.0038